Chat Box Archive – Evaluation Affinity Group Call 05/12/17

Aaron Surma: please note the call-in information on the slide that's currently up on the screen

Aaron Surma: there isn't an option to use computer audio for this call

CIHS: Hi everyone, we are experiencing technical difficulty regarding audio via computer speakers. If possible, please dial into the conference line if you cannot hear us

CIHS: When you do call in, please note that all lines have been muted. Press *6 to unmute your line to speak.

Maria Colon - Fl: My team has not expressed any similar concerns

Chris Carpenter: Haven't heard either way.

Laura: My team finds them clunky, especially the resposnes

Lisa Larson: Re: the new questions ... One of the challenges is the continually changing rating scale. We're developing scale visuals to support them.

Sara: Lisa - thank you, that's one of the issues our team has mentioned. I really like the idea of scale visuals

Laura: We have a response sheet that we use and have added these to it, but because it jumps around it is still a bit awkward.

Lisa Larson: Sure, we can share.

Sara: Thank you!

Lauren Pearson: My team has found the new questions challenging as well. We developed a "How do you feel" chart with the scales for clients to follow along as our peers deliver the questions.

Brenda: I agree with Laura

Brittany Shaffer: I've received some feedback regarding the questions. Rating scale changes very frequently

Marta Pizarro: The Spanish version of the revised NOMS is not available and SPARS cannot tell us when it will be ready

Brittany Shaffer: I would also love the Spanish version.

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SAMHSA
Substance Abuse and Mental Health Services Administration
www.samhsa.gov   1-877-SAMHSA-7 (1-877-726-4727)

HRSA
Health Resources & Services Administration

Sara: Yes - lack of updated Spanish version has been an issue for us as well. SPARS advised to continue using the old Spanish version

Laura: Regarding section H, we received it with a password to open. However, I used tp receive it as well as the project director> Can evaluators receive it directly?

Marta Pizarro: The new questions are difficult to translate and it would be better to have a uniform translation

Laura: yes. Spanish noms. I have a spanish speaking client next week.

Marta Pizarro: I agree with Laura - can evaluators receive the Section H report directly?

Carmen: I have lots of Spanish speaking clients and it will be very helpful if we can have NOMs in Spansih as an option in SPARS instead of paper.

Wendy Wiggins: Chiming in also-Please put a updated Spanish NOMS adn giving the evaluators the Section H reprt

Emily Lender: I emailed SPARS to ask for the report directly so I think all you have to do is shoot them an email

Chrisann Newransky: Yes the project director forwarded the missing data report but the excel file needed a password to open it. CN

Kiran: One of the presenters mentioned an ACCESS database that can be downloaded from online. Where can that be found?

Aaron Surma: scroll down to the bottom of this link to see the Access database taht SCHARP used as the base for the database they're showing right now

Aaron Surma: http://www.integration.samhsa.gov/pbhci-learning-community/toolkit-evaluation-quality-improvement

Aaron Surma: the database at the bottom of that link is a smaller version of what they use

Kiran: Thanks Aaron

Lisa Larson: Re: i2k... Did you build this from scratch, or modify a purchased system.

Aaron Surma: they modified the database in the link that i included a few comments up

Lisa Larson: Ok, thanks.

Aaron Surma: and they did a lot of work to make it interact with all of their data sources

Aaron Surma: it's more automated

Emily Lender: and it pulls from the EHR?

Michael Funk: They've done an EXCELLENTjob!!!

Marta Pizarro: How do other grantees deal with blood pressure? One reading may be totally off one day and fine the next. Primary care staff are reluctant to say anyone is better or worse on the basis of one reading

Chris Carpenter: This is outstanding work.

Heidi: We (SCHARP) have a PowerShell script which automatically extracts data from our EHR provider via an API on a daily basis.

Aaron Surma: Chris, i couldn't agree more.

Emily Lender: Just out of curiousity, if something is entered into the EHR in error does the Access database self-correct or does that have to be done manually?

Heidi: If the error is corrected in the EHR, we get the correction the next day. If it was urgent, we could run a manual extract and update.

Emily Lender: Gotcha, thanks!

Ann Murphy: Is anyone using a single EHR for both behavioral health data and primary care data?

Michelle Measel-Morris: Yes, we have that set up. It works very well for coordination, sharing of medicaiton, diagnosis etc.

Lauren Pearson: Yes we have a single EHR

Ann Murphy: Are these EHRs you purchased and modified or created?

Michelle Measel-Morris: We purchased ours in 2007 and implemented a primary care module in 2016. We use a MIchigan based vendor.

Ann Murphy: Thanks Michelle.

Becca Sanders 2: Great work!

Sara: Thank you to the scharp team - this is wonderful work!

Lauren Pearson: Ours is purchased it is a Duke product

Ann Murphy: Thanks Lauren!

Chris Carpenter: Very impressive. Lots of ideas.

Marta Pizarro: Thanks, Aaron

Brittany Shaffer: Thank you for sharing! Excellent tool!

Brittany Shaffer: I asked SPARS and they said to ask project director

Brittany Shaffer: For the Missing Section H report ^